# IPMR date format fix

Sometimes IPMR does not launch and instead an error message reports that an 'invalid date' or 'incorrect date format' is being used. If this happens, please follow these steps:

1. Ensure IPMR is closed (i.e. not just minimised).

2. Press the **Start** button and type 'control' into the search box that appears.

3. Select **Control Panel** from the options that appear.

4. Select the option **Clock, Language and Region** (if there are 'sub' options, select the main one anyway).
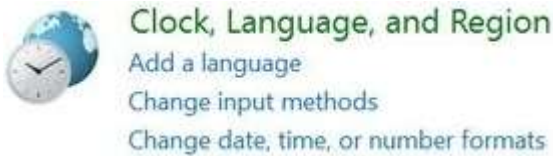

5. The Control Panel window will change to display options 'Date and Time' and 'Region and Language', or else 'Region' and 'Language' as separate options. Look for the sub-option **Change date, time or number formats** and select it.
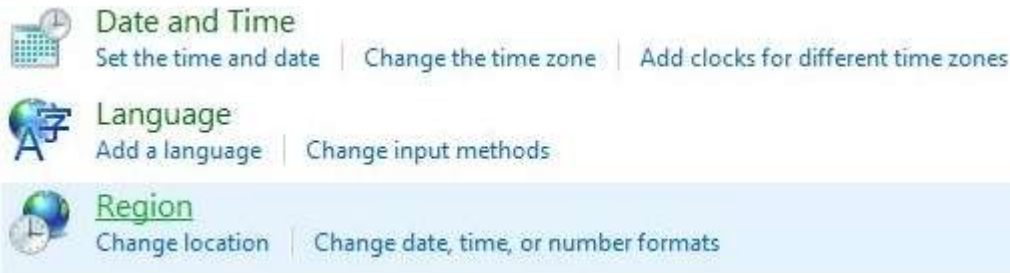
6. A window will appear called 'Region and Language' (or 'Region'). Select the **Short date** drop-down list to see if option **dd/MM/yyyy** is included. If it is, select it and go to step 8. If it isn't, press the button **Additional settings** and go to step 7.
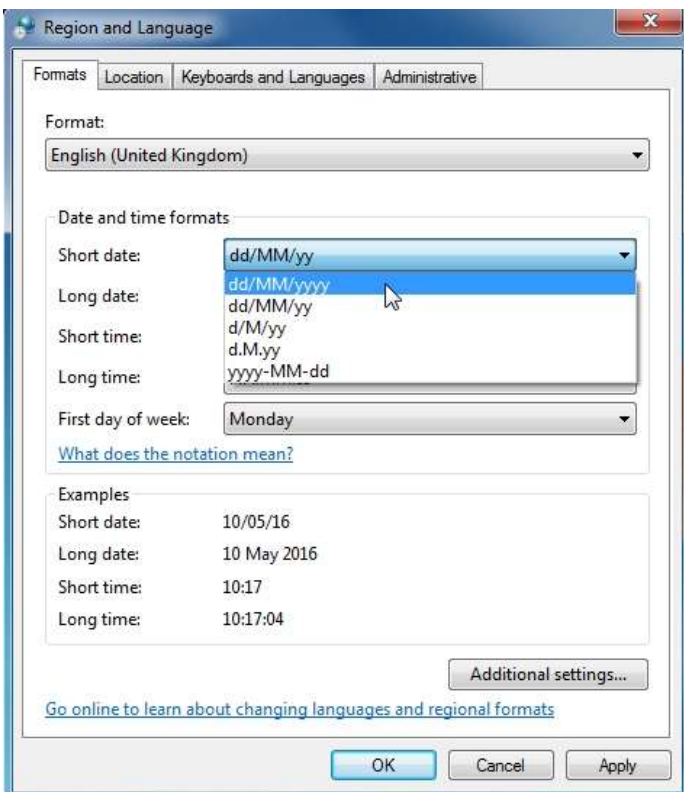
7. A window will appear called 'Customize format'. Select the tab called **Date** and then type **dd/MM/yyyy** into the **Short date** field. Then click **Apply** and **OK**. The window will close and you will see the previous window.
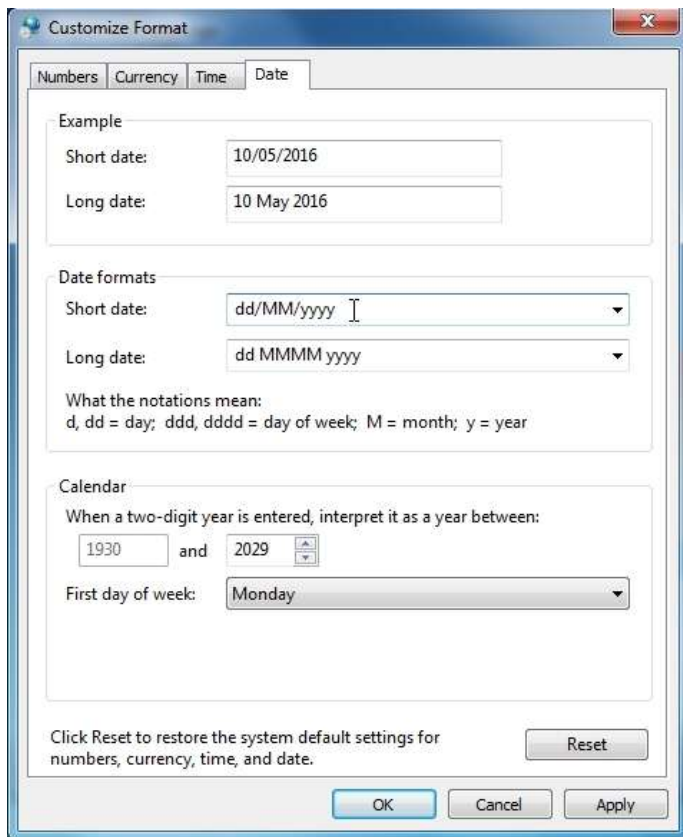
8. The 'Short date' field should now show 'dd/MM/yyyy'. At this point, you might want to change the 'Long date' setting too. Once done, click **Apply** and **OK**.

9. Close the Control Panel window and start IPMR.